

FIG. 1

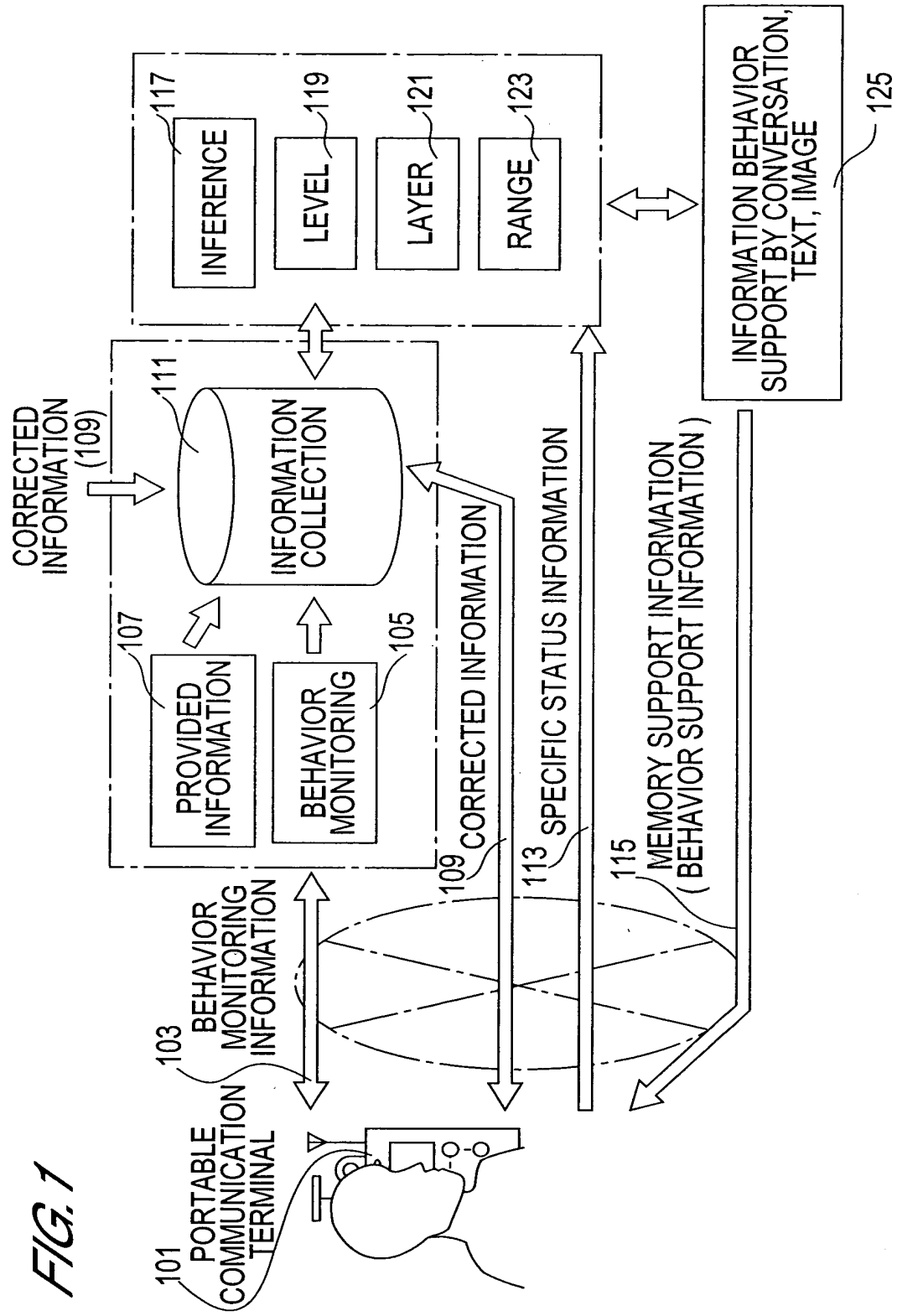


FIG. 2

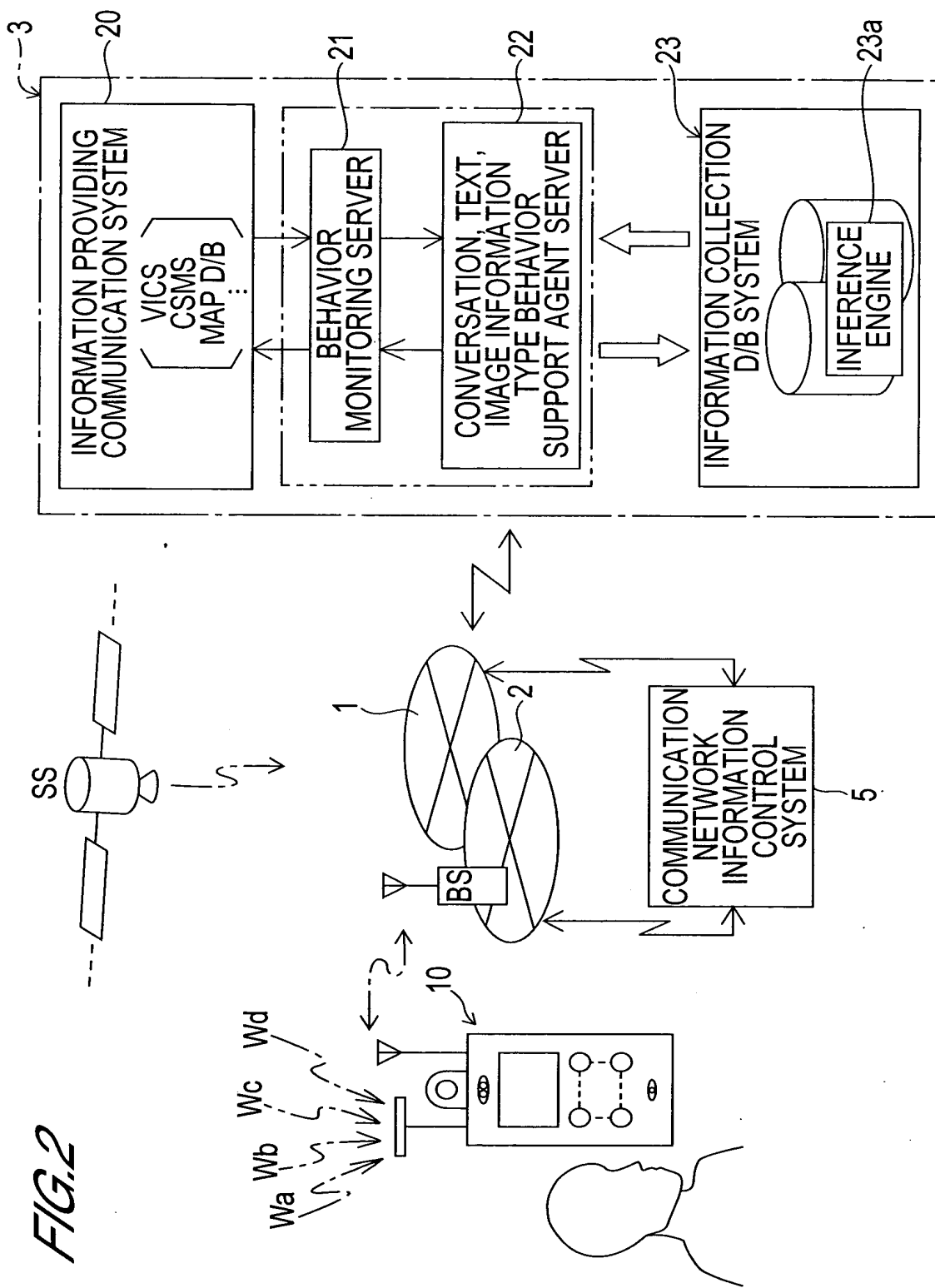


FIG. 3

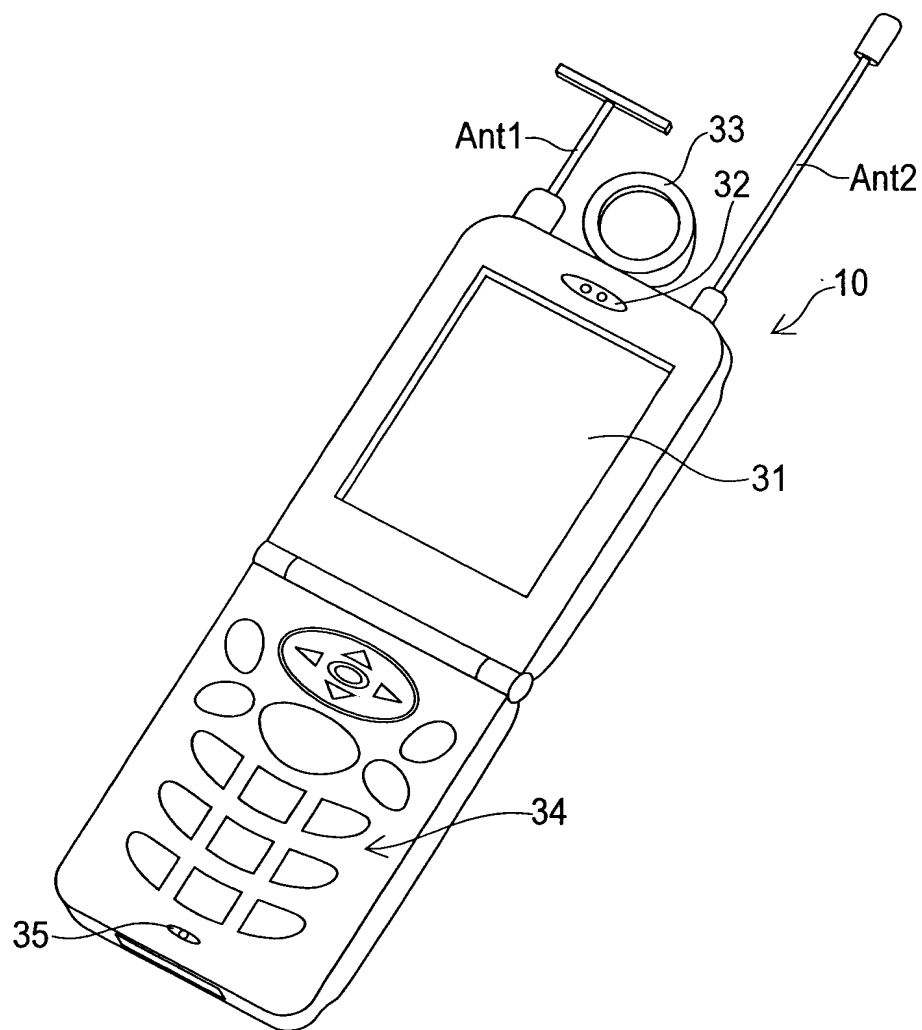


FIG. 4

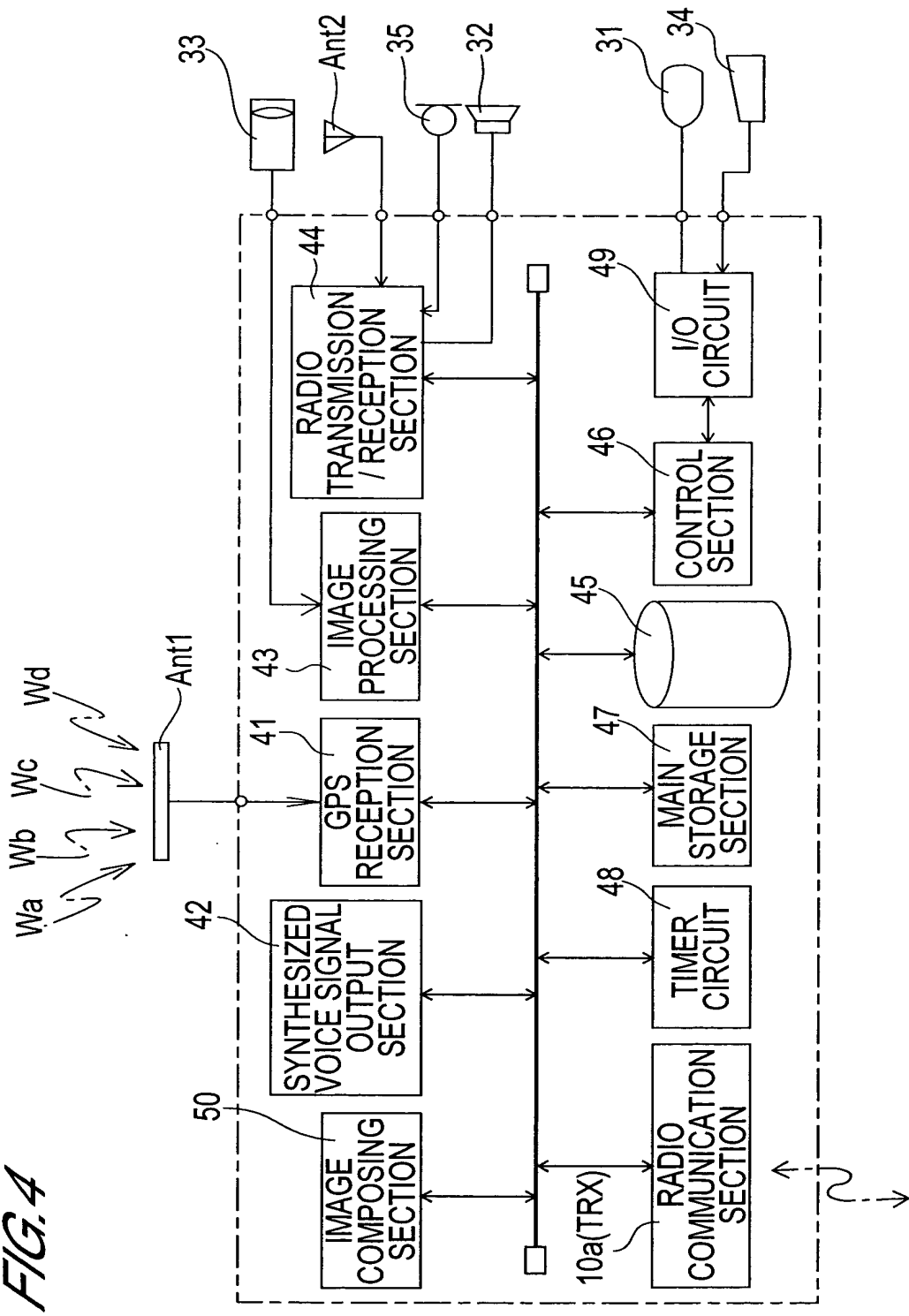


FIG. 5

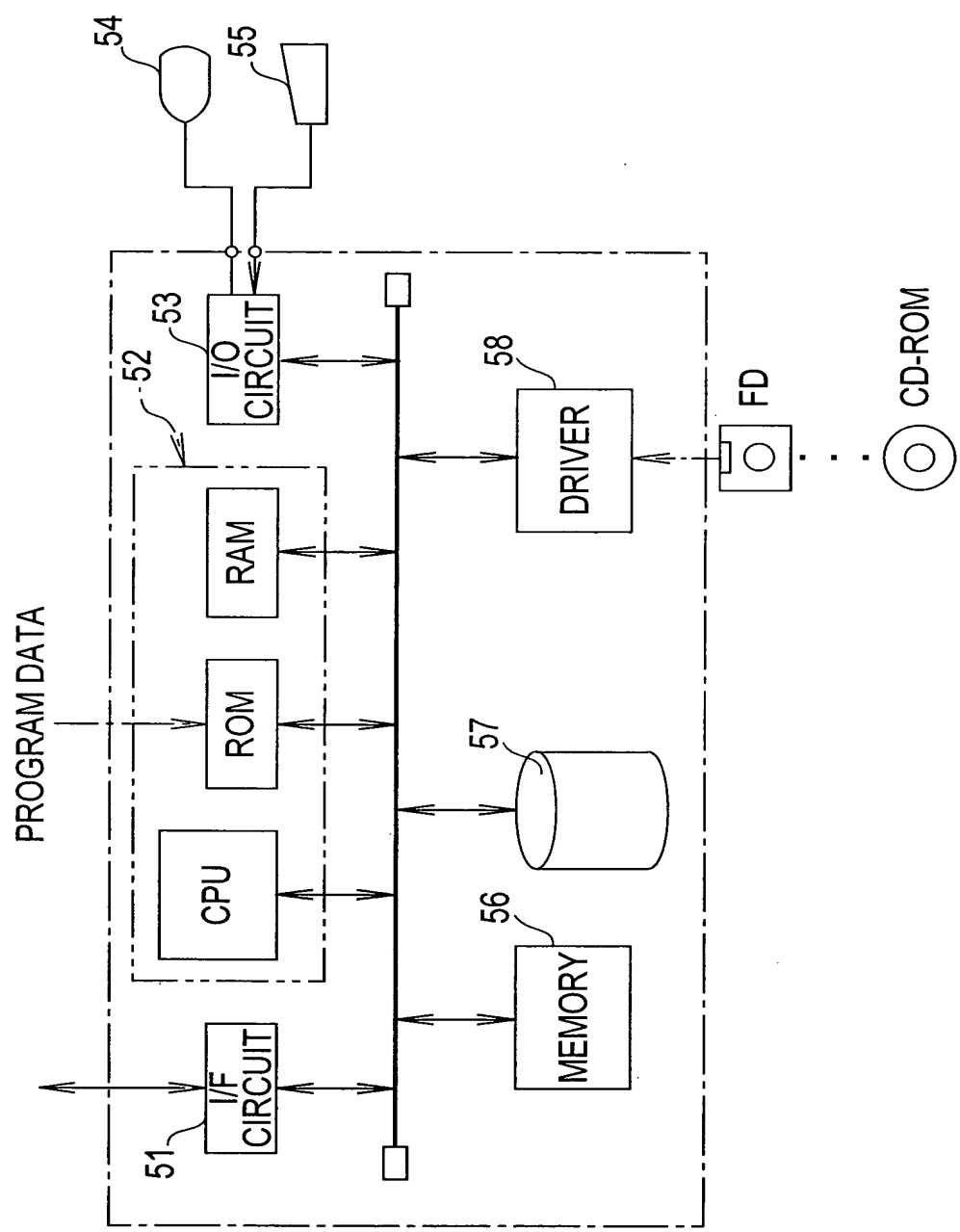


FIG. 7

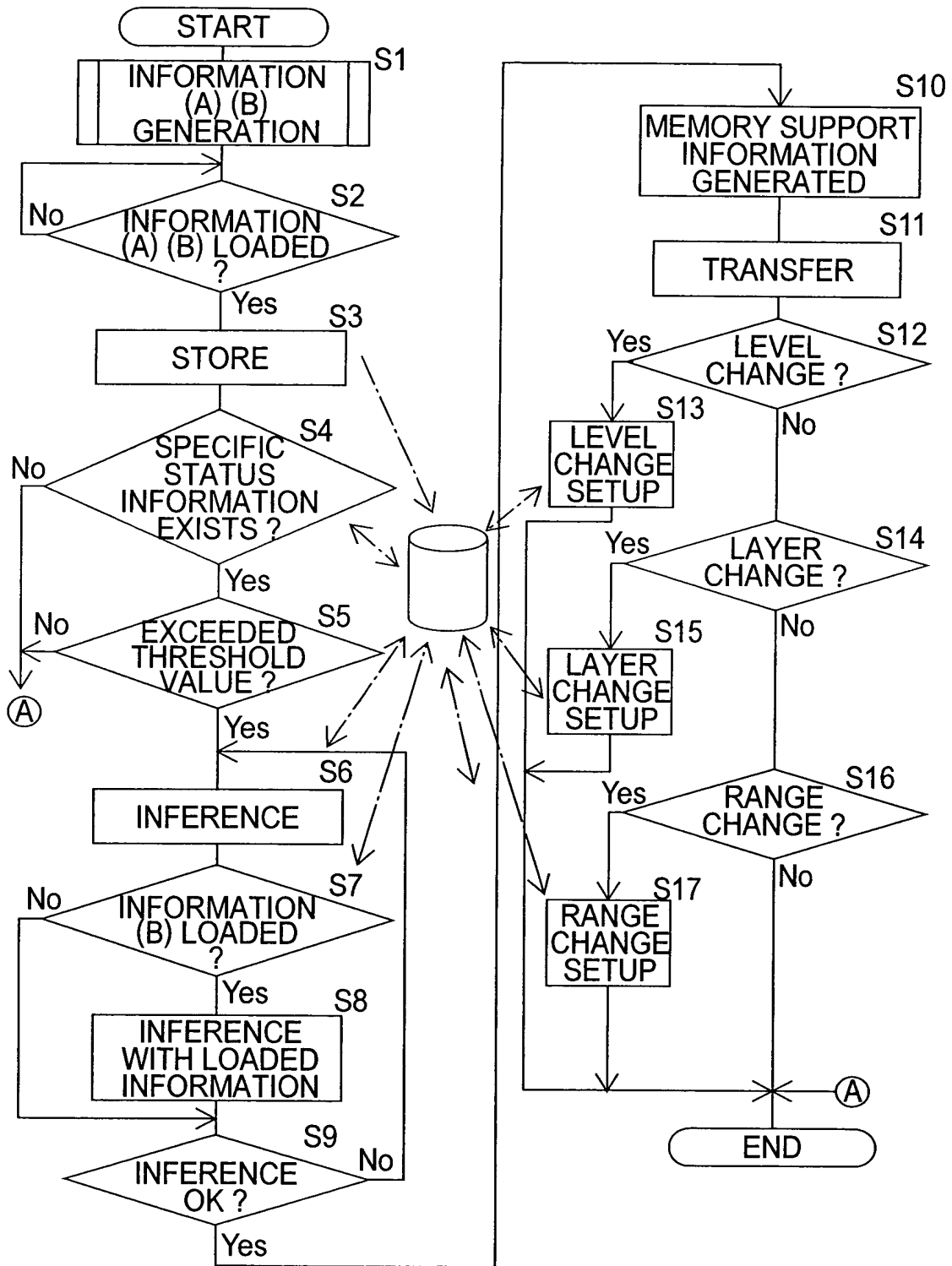


FIG. 8

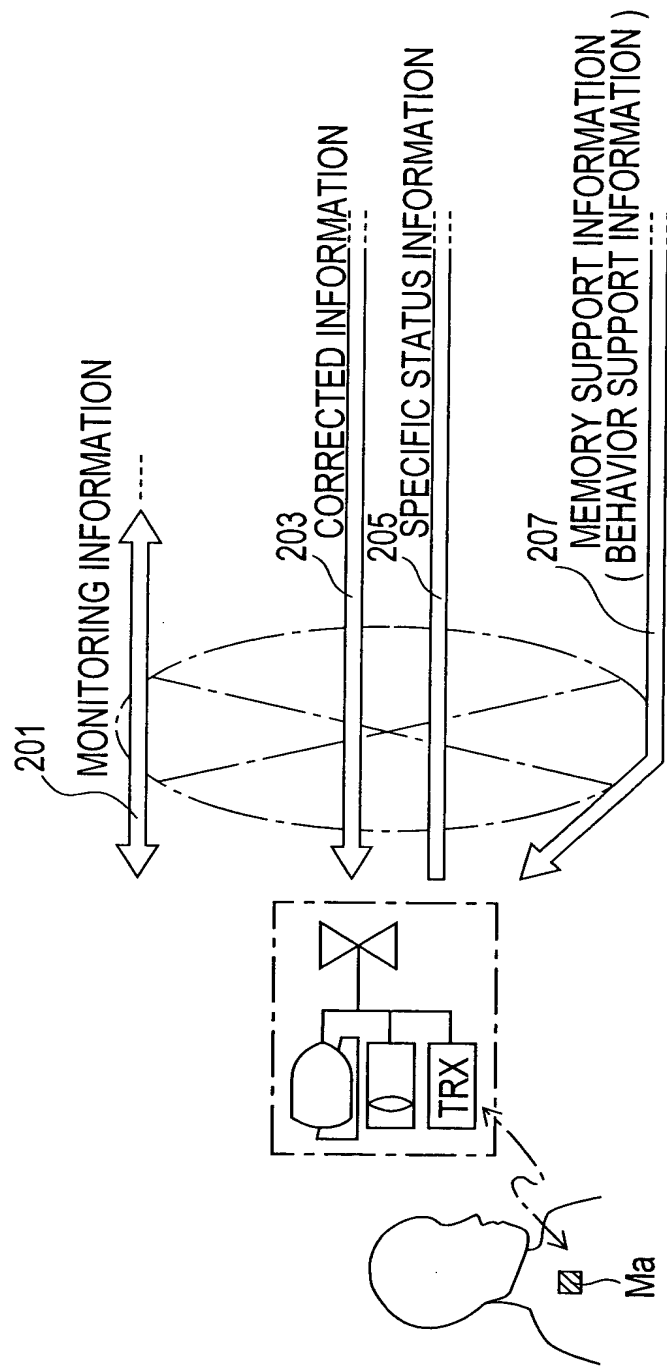


FIG. 9

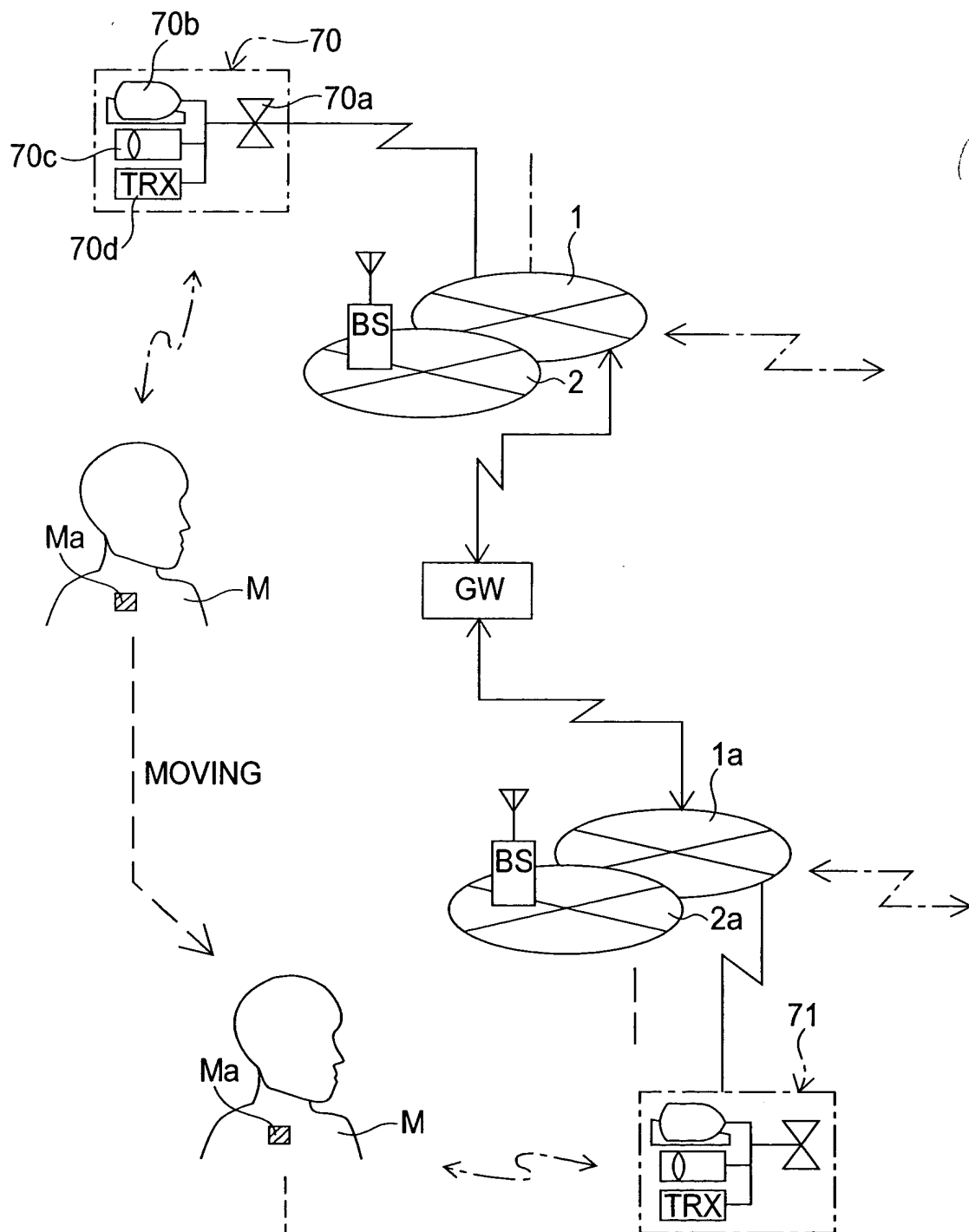


FIG. 10

RADIO
CHIP Ma

FIXED
TERMINALS
70,71,...

TRANSMISSION

RESPONSE
INFORMATION

INFORMATION PROVIDING
COMMUNICATION
SYSTEM 20

BEHAVIOR
MONITORING
SERVER 21

INFORMATION
COLLECTION
D/B SYSTEM 23

CONVERSATION,
INFERENCE TEXT, IMAGE
ENGINE 23a

INFORMATION
BEHAVIOR
SUPPORT
AGENT
SERVER 22

POSITION INFORMATION (A)

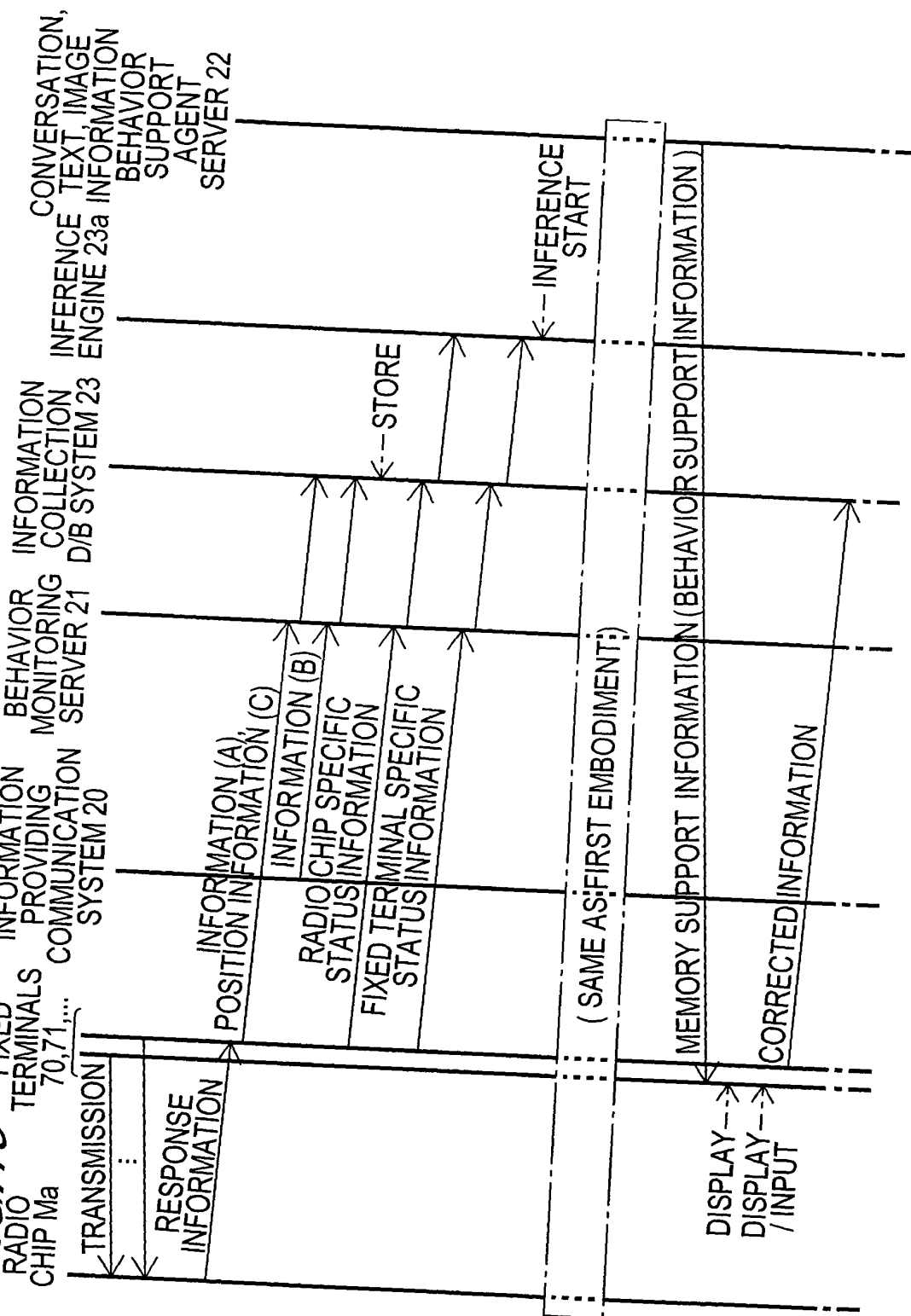


FIG. 11

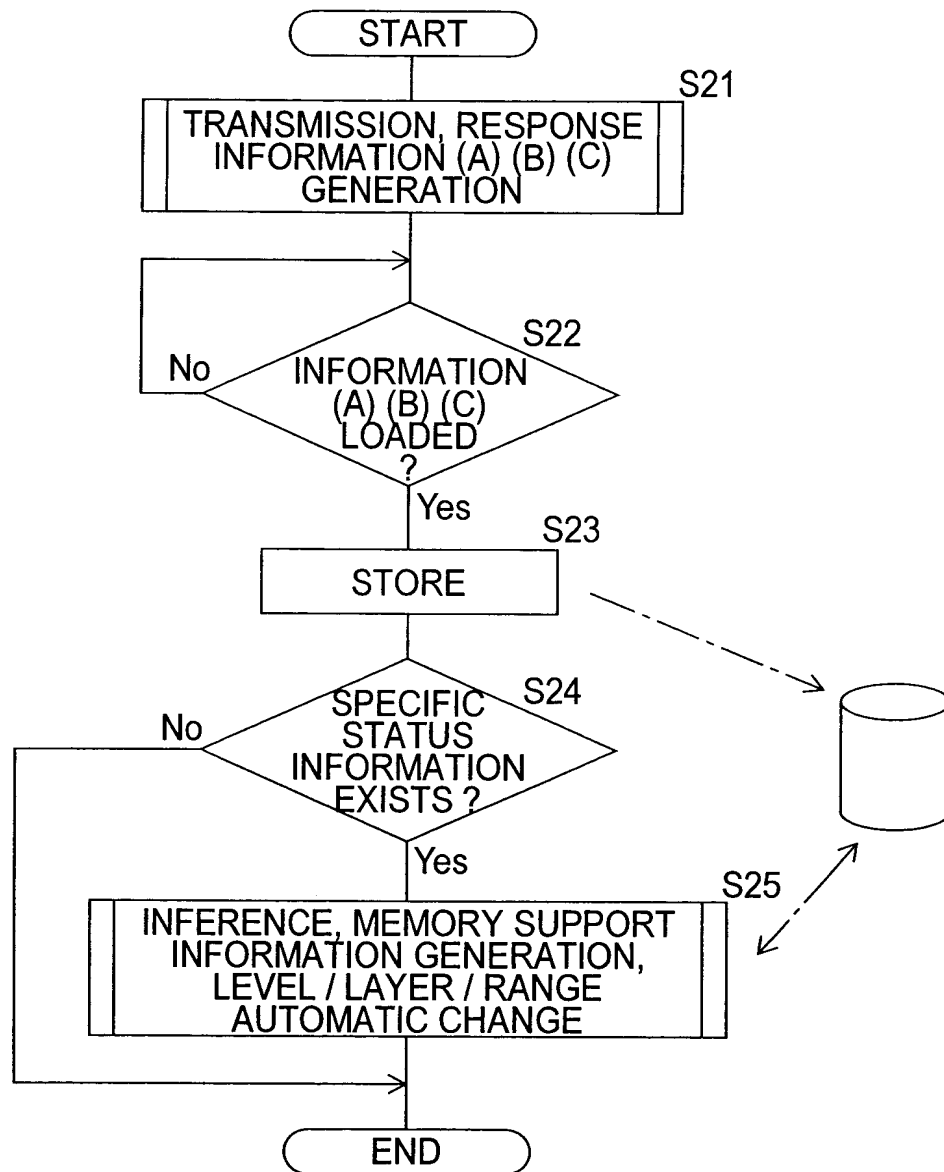


FIG. 12

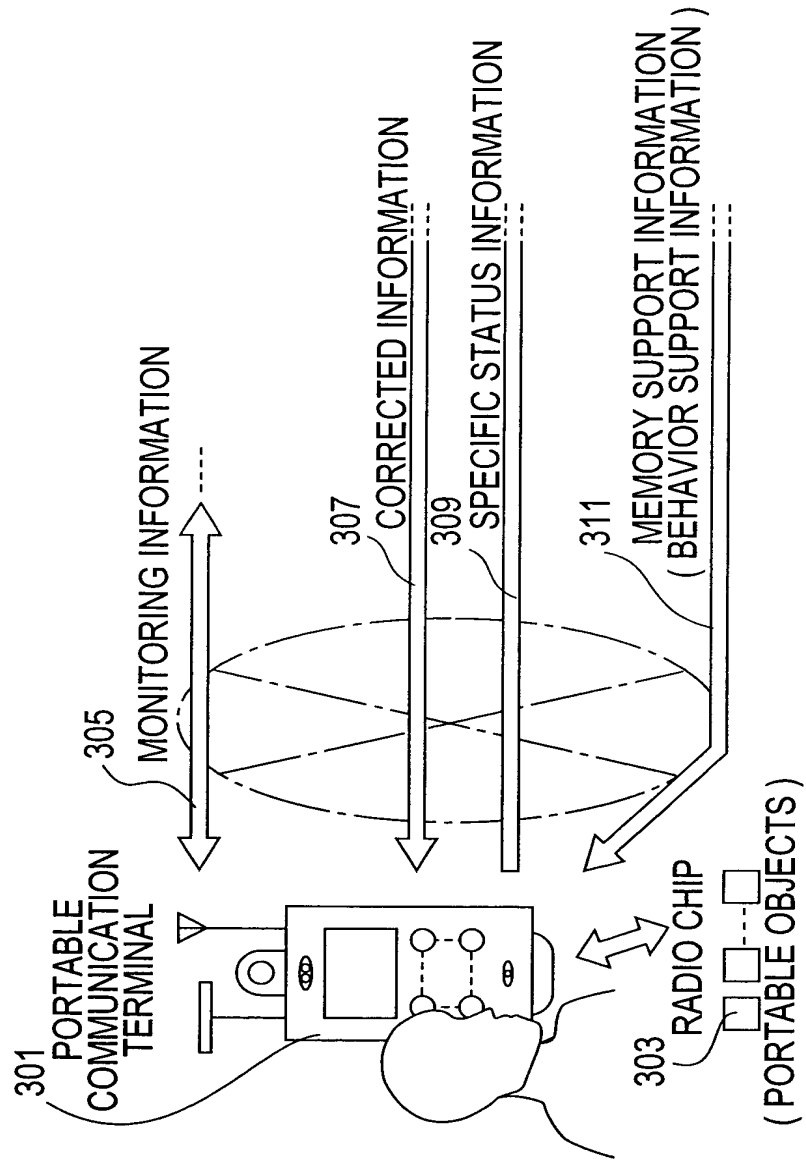
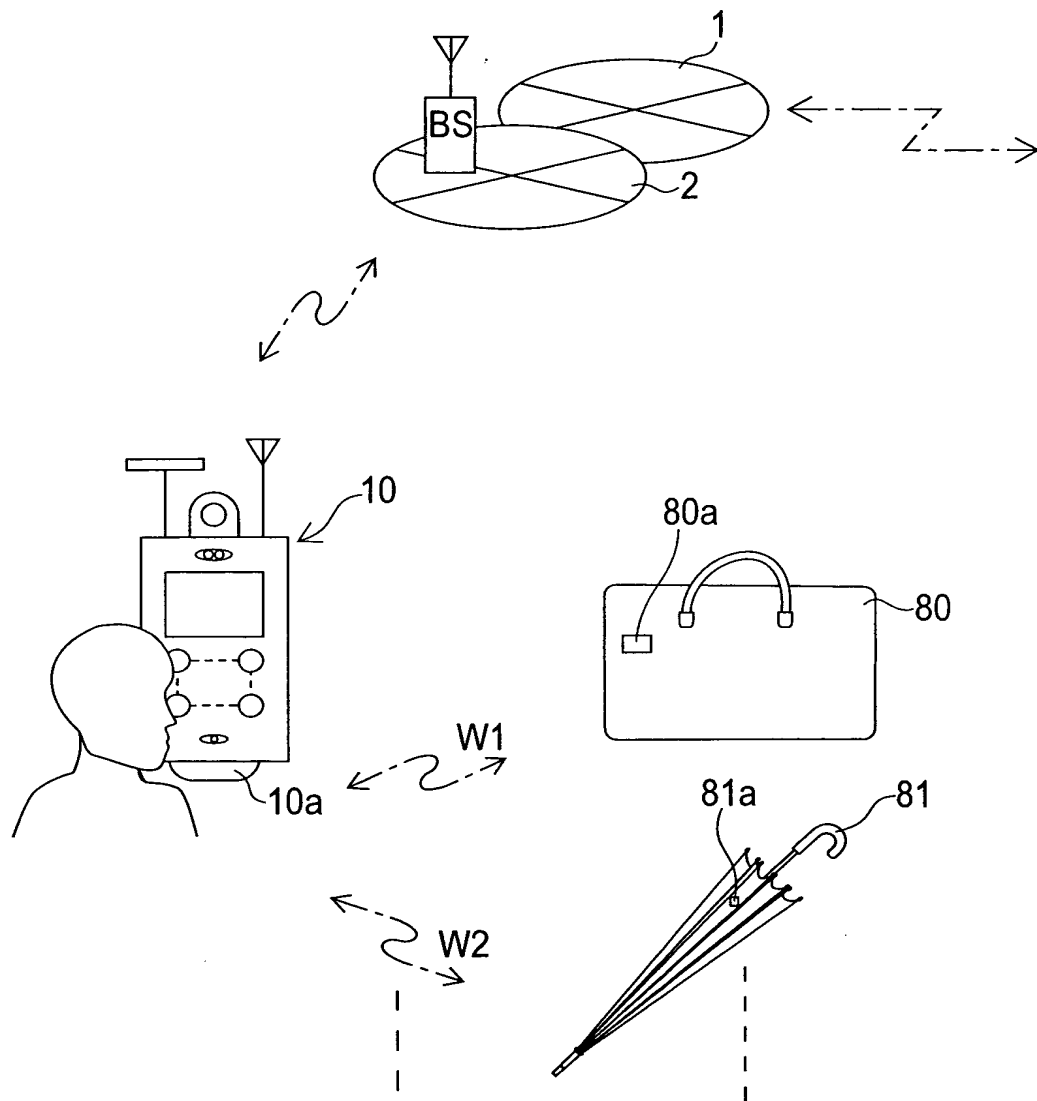


FIG. 13



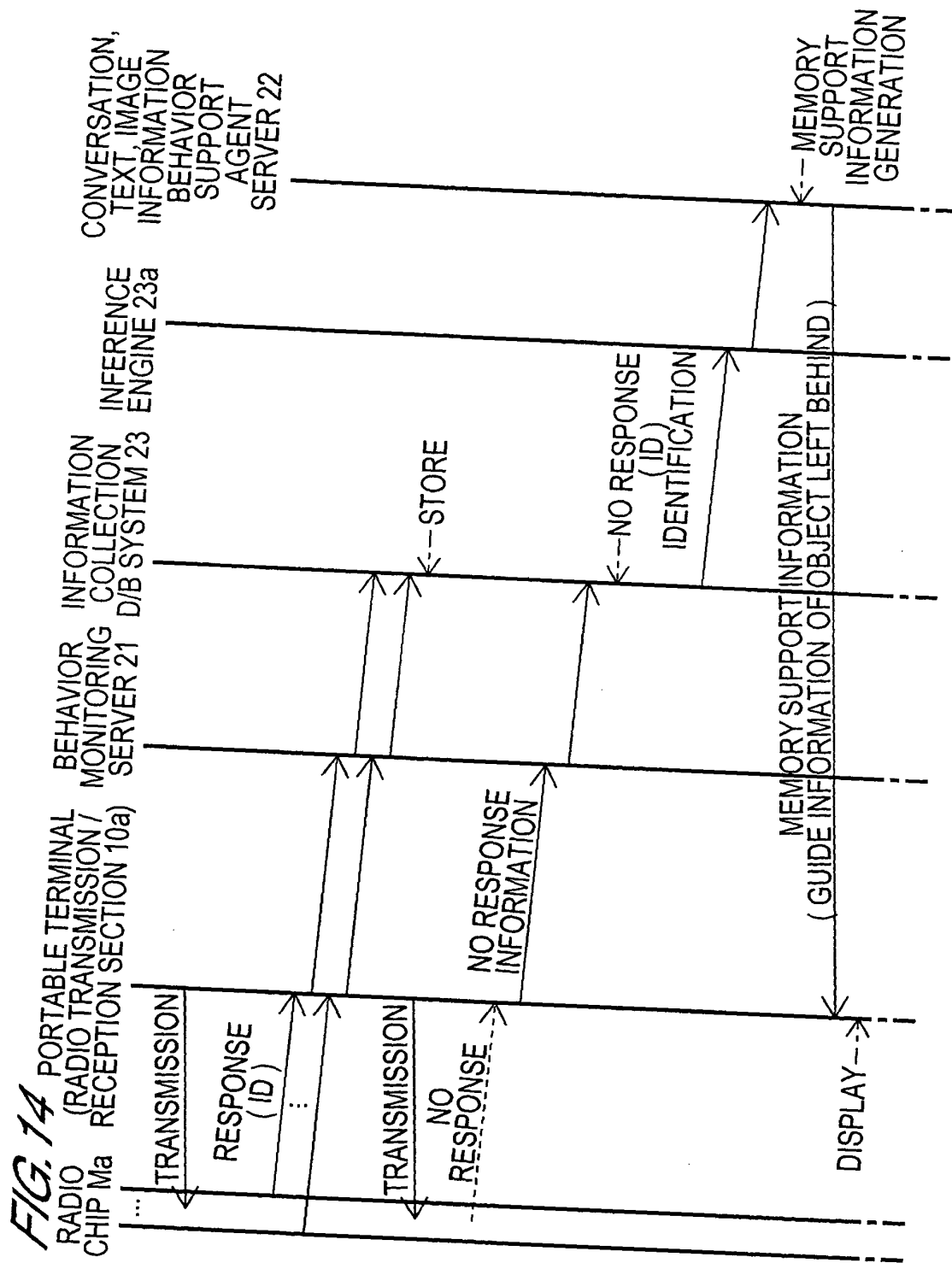


FIG. 15

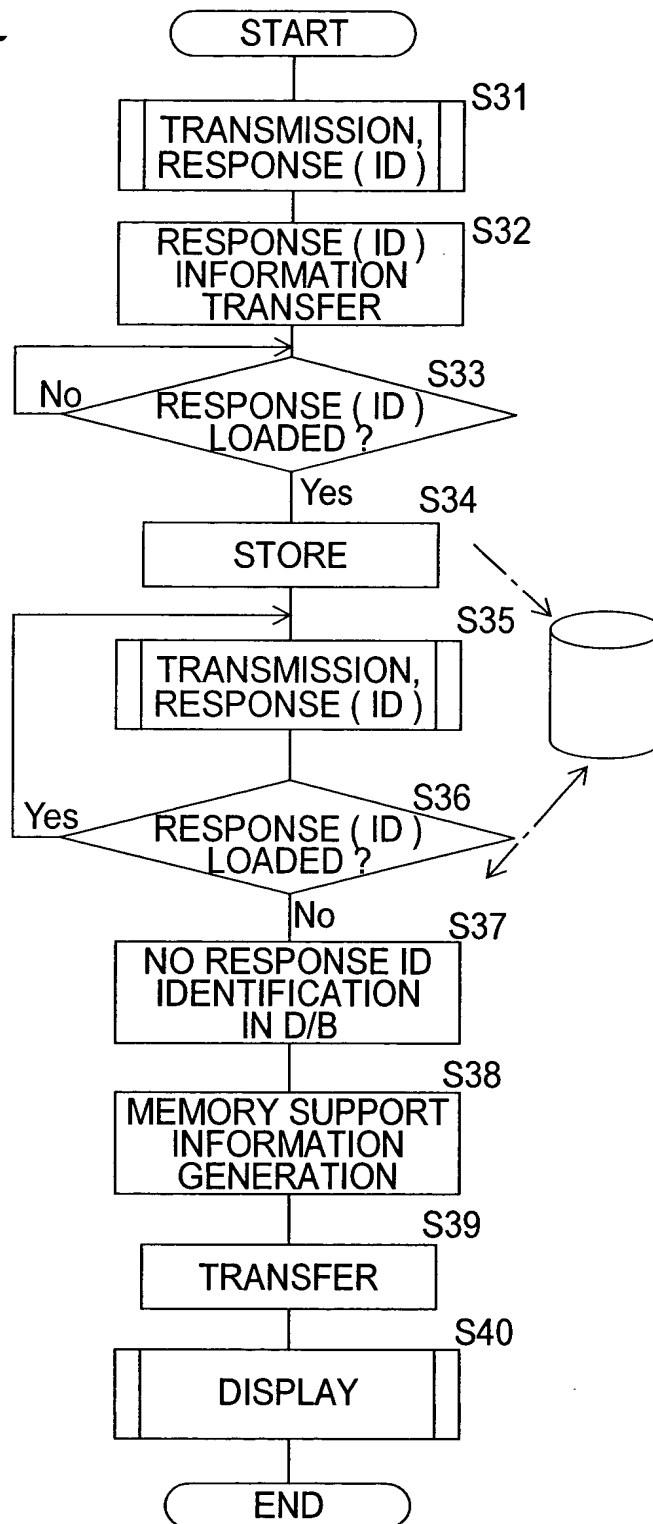


FIG. 16

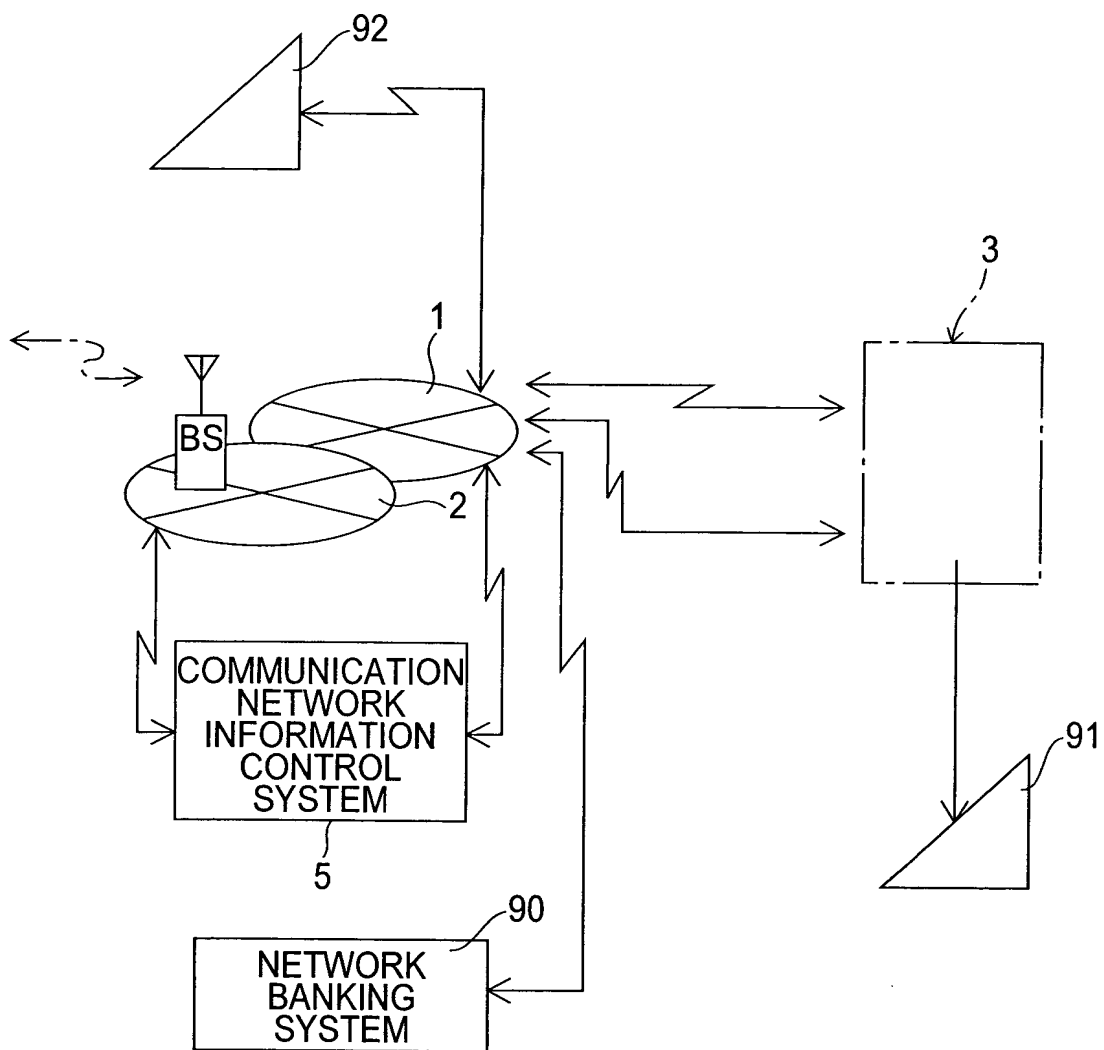


FIG. 17

PORTABLE COMMUNICATION TERMINAL 10

BEHAVIOR MONITORING SERVER 21

INFERENCE ENGINE 23a

CONVERSATION, TEXT, IMAGE INFORMATION BEHAVIOR

NETWORK BANKING SYSTEM 90

